

# GOLDEN SELECT™ BAMBOO FLOORING

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE YOU BEGIN INSTALLATION  
ITM. / ART. 525430

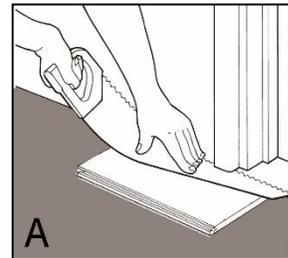
## IMPORTANT NOTICES

1. Do not start the installation before a minimum of 72 hours of product acclimation in the room where the flooring is to be installed.
2. Make sure that the sub-floor is adequate, well levelled and dry. The humidity level in the sub-floor must not exceed 12 %.
3. Always lay down black felt paper or construction paper prior to installing your flooring.

Each board in this box has been inspected and selected by our specialists. The person in charge of the installation is fully responsible for colour matching of each board and the final appearance of the floor.

## PREPARATION

1. Wood should never be stored outdoors or in a damp area. If it is to be installed in a new home or as part of a renovation project, ensure that all doors and windows are already in place, that the walls are puttied, painted and dry. Bamboo flooring should always be the last item installed. Acclimatize the bamboo to the temperature of the room for at least three (3) days prior to installation at a temperature of 18°C (65°F). The relative humidity of the environment should be roughly 40% - 50%. The humidity should be maintained at that level all year round. Leave the bamboo flooring in the boxes until installation.
2. Ensure that the sub floor is a minimum of 15 mm (5/8") thick. Always use black felt paper or construction paper as an underlayment (6.81 kg, 15 lbs) before nailing your bamboo floor.
3. Remove any carpet, underpad and glue from the sub floor. Make sure that sub floor is absolutely sound, level, dry, has no protruding nail heads and is clean of dirt, wax, grease, etc.
4. Verify door and frame clearances and make required adjustments before laying down the floor. Cut the door moulding with a saw to allow planks to slide underneath (**See figure A**).
5. Carefully remove all baseboards.
6. To maintain structural integrity, strip flooring must be installed perpendicular to the joists. Apply felt paper parallel to joists, flush to the walls.
7. Bamboo is a natural fibre, so there may be some color variation across planks. Work out of 2-3 boxes so that variations in plank colors are distributed naturally across the floor.
8. Measure out 13 mm (1/2") from the wall at both extremities and snap chalk line. This 13 mm (1/2") space will allow the natural expansion across the length and width of the board.



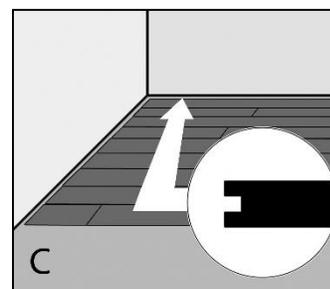
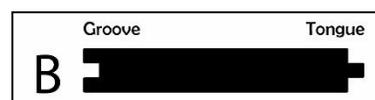
## TOOLS:

Flooring nailer or floor stapler, tape measure, chalk line, spacers, hand or power saw (fine toothed blade), pencil, tapping block, crow bar or pull bar, rubber mallet, 5 cm (2") nails, nail punch, black felt paper or construction paper, moisture reader.

**Note: Safety glasses and gloves should be worn at all times.**

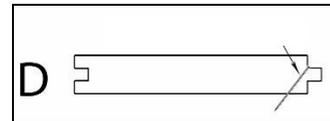
## FIRST ROW:

Always install flooring from the left to the right side of the room. Measure the first row before installing and ensure that the last plank in the row is at least 30 cm (12") long. If the last plank is at least 30 cm (12") long, cut the first plank. This will create a random look. Lay the first row with grooved edge flush to the chalk line (**See figures B and C**). The straightness of the starting row will determine the straightness of the remainder of the floor. Do not nail in the last 6" of the board, as this will weaken the integrity of the board. Drill holes in the tongue at 45° angle every 15 cm-25 cm (6"- 10"), nail through hole with 5 cm (2") finishing nails at the same 45° angle (**See figure D**). Use a nail punch to countersink the heads without damaging edges of the strip.



## SECOND ROW:

Use the remainder of the cut piece from the first row, provided it is more than 30 cm (12") long. If it is less than 30 cm (12") long, use a new plank, cutting it so it is at least 30 cm (12") from the joint of the plank on the first row. Engage boards tightly together on sides and ends. Insert nails through tongue at 45° angle every on 15 cm-25 cm (6" to 10"). Use two nails on all pieces less than 30 cm (12") in length. Make sure to allow 13 mm (1/2") expansion gap around the perimeter of the room and all other surfaces such as ceramic, doorjamb, counters, etc.



## FOLLOWING ROWS:

Continue in the same method from the left to the right side of the room. Tap lightly on the planks with a rubber mallet to ensure that all the planks are tightly in place.

## LAST ROW:

Reverse procedure of first two rows. Measure and cut last rows, leaving a 13 mm (1/2") space at wall. Drill holes and face-nail. Countersink all nail heads and fill with matching putty. Use T-moldings if the floor is longer or wider than 10 m (33 ft), and in every doorway. Never nail moldings into the floor, as this will restrict the natural expansion and contraction of the flooring.

## GLUE DOWN INSTALLATION: FOR PROFESSIONAL INSTALLERS ONLY.

## CARE AND MAINTENANCE

- Do not soak floor with water. If a spill occurs, wipe it up right away.
- Keep the floor clean. Occasionally wipe it with a soft damp cloth or damp mop.
- Use floor protectors on the bottom of furniture.
- Use door mats at all exterior doors to catch debris.
- Do not slide or scrape hard objects against the floor. Avoid walking in high heeled shoes on your floor.
- The humidity level must be maintained at 40%-50% year round. It may be necessary to use a humidifier or dehumidifier to regulate the humidity.
- Bamboo is a natural product and can scratch, dent, and scuff with use. Follow proper care and maintenance to keep your floor in good condition.

## PRODUCT WARRANTY (NOT VALID IN MEXICO)

Golden Select™ bamboo floors are covered with a 25 year limited warranty from the date of purchase against flaking, peeling and wearing through of the finish. This warranty applies only to the original purchaser on products installed and used strictly for residential purposes. In addition, the flooring must be installed in compliance with the installation and maintenance guide. Before installation, the installer and/or the buyer must inspect every board. Any board nailed in place (installed) shall be considered as accepted. When submitting claim, proof of purchase or a receipt is required. This warranty does not cover labour costs or any incidental expenses incurred as a result of a product defect. Worn flooring must cover more than 10% of the floor surface. The manufacturer reserves the right to designate a representative to inspect the floor in question and remove samples for analysis. The responsibility of Golden Select™ is limited, at their discretion, replacing defective products or refunding the portion of the floor in question as covered under the warranty. This warranty specifically replaces and excludes any other warranty in relation to Golden Select™.

## WARRANTY EXCLUSIONS

The 25 year limited warranty does not cover damage or defects resulting from any of the following:

- Improper storage or installation of product.
- Indentations, scratches, stains, or damage caused by negligence, application of solvents or other chemicals, water moisture, animals, high-heeled shoes, or furniture without adequate protection.
- Discoloration from the sun.
- Damage caused by sand, pebbles, or other abrasives.
- Improper alterations to the original flooring, including sanding or waxing.
- Wood expands and contract with seasonal changes in temperature and humidity. Even when properly installed, slight gaps between boards may appear. These gaps are not covered by the limited warranty.

**NOTE: It is normal for all bamboo flooring to expand and contract with the seasons. If the humidity is not controlled (should be 40% to 50%), small gaps may form between the planks.**

**If you have any questions or would like to purchase matching mouldings, please contact our Customer Service Department by telephone at 001 800 514 5526 or visit our website: [www.goldenselect.ca](http://www.goldenselect.ca).**

GSM -BIG35T0714E

Made in China

Imported by:

Importadora Primex, S.A. de C.V.

Bldv. Magnocentro No. 4

San Fernando La Herradura

Huixquilucan, State of Mexico

P.C. 52765

RFC: IPR-930907-S70

Tel: (55) 5246 5500

[www.costco.com.mx](http://www.costco.com.mx)